

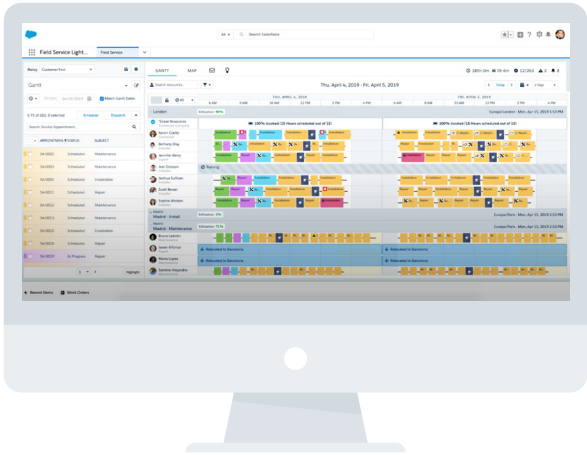
Field Service® Foundations Package

The right partner equals the right success. Accelerate your Field Service implementation with Torrent Consulting.



As the need to deliver higher quality service to customers increases, so does the need for technology that supports that pursuit. With deep process and industry expertise, Torrent Consulting’s Field Service Foundations Package is a great way to continue to provide world-class customer service.

As a Salesforce Partner since 2012 and Field Service Specialist, our team of certified resources are equipped with best practices and a proven implementation process that is fine-tuned specifically to meet your organization’s needs.



PACKAGE OVERVIEW

WEEK 1 Discovery & Design		WEEKS 2-6 Guided Sprints and Weekly Reviews		WEEKS 7-10 Training and Guided Walk-Throughs	
<div><div></div><div></div></div> <div>Targeted Discovery and Design</div>		<div><div></div><div></div></div> <div>Work Order Creation & Management, Scheduling & Dispatching</div>		<div><div></div><div></div></div> <div>End to End Testing and User Acceptance</div>	
<div><div></div><div></div></div> <div>Initial Field Service Installation</div>		<div><div></div><div></div></div> <div>Mobile Appointment Management, Key Reports & Dashboards</div>		<div><div></div><div></div></div> <div>Dedicated Training and Deployment</div>	

*Timeline and scope are subject to change pending sales discovery
*Package does not include integration, data migration, and advanced Field Service functionality including, but not limited to inventory/asset management and skill-based routing

EXPERTISE



Salesforce Partner
Since 2012



Field Service
Navigator Specialist



Salesforce Partner
Advisory Board



Salesforce MFG
Partner Advisory Board

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This is the second time we have worked with Torrent Consulting, the first being our initial set up of Sales Cloud and Pardot, this time for the next phase of our transition to Salesforce, the implementation of Field Service. The Torrent Consulting Team was very knowledgeable and thorough to make sure that the project was implemented successfully.



BRYAN AHRENS
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